Don't forget to share audio



Maxime Rainville Senior software engineer



Handling product security like a PRO.



Maxime Rainville Senior software engineer



About Maxime

- Working with Silverstripe
 CMS since 2011
- Worked at Silverstripe for 6 years
 - 2 years as CMS Squad team lead
- 4th time presenting at StripeCon Europe







Homeowner Planning Residential New Build Auckland



Homeowner Planning Residential Renovation Christchurch



Professional Planning Commercial New Build Auckland



Homeowner Completing Residential New Build Wellington



Homeowner Planning Residential New Build Whitianga



Homeowner Building

Building Residential New Build Dunedin



Homeowner Exploring Residential Renovation Auckland



Professional Planning Commercial New Build Auckland



Professional Planning Residential New Build Auckland **People Building** do not have an effective and trusted way to find pros and products online

Companies face significant challenges to cost-effectively promote their products and services

Architects

Construction





Our mission is to simplify the end to end building experience for homeowners and professionals

ARCHIPRO[®]

Product Designer



Architectural Designer









Architect

Builder

Interior Designer

Landscaper

ArchiPro is hiring!

Infrastructure Engineer Product Designer (UX/UI) Media Sales and Bachnershies.nz/careers **GM Customer Success** Head of Sales Australia **Client Account Director**



Handling product security like a PRO.

Disclaimer

- I'm NOT an InfoSec expert.
- I was member of Silverstripe's ISSC.
- But I don't work for Silverstripe anymore.

Why you should care about product security

- You use Silverstripe CMS.
- You sell Silverstripe CMS.
- You maintain an OSS library or a software product.
- You are a human living in 2024.

The good old security days.



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- Yahoo was worth 125 billions USD
- Y2K bug
- ILOVEYOU virus
- Mafia Boy DDOS attack



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- Aim to never have any vulnerabilities
- Prescriptive approach to security
- Security by obscurity
- Vulnerabilities are shameful



- **Every** product has vulnerabilities.
- Prescriptive rules don't work.
- Hackers and security researchers are really good.
- Blame culture get in the way of finding and fixing problems.

The risk management approach.



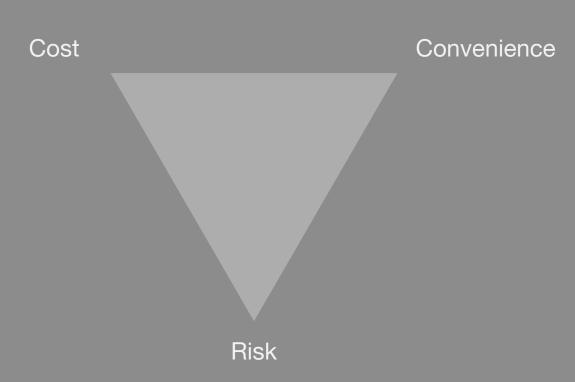
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- 1. Identify risks
- 2. Evaluate impact/probability
- 3. Decide how to mitigate them
 - a. Accept
 - b. Avoid
 - c. Mitigate
 - d. Transfer
- 4. Plan responses

Balancing risk with other constraints



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Example risk

A user upload an SVG file with an XSS payload.

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You will be vulnerable ... plan accordingly Prescriptive approach to security Adapt your approach to your changing context Security by obscurity Be transparent with your customers Vulnerabilities are shameful Collaborative industry best practices

How vulnerabilities are managed for Silverstripe CMS.



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Try not to introduce vulnerability in the first place

- Technical risk analysis
- Peer review
- <u>Secure coding standards</u>
- Independent code audit

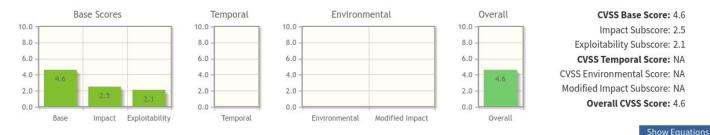
Reporting vulnerabilities

- Provide a clear way to report vulnerabilities
 - Email <u>security@silverstripe.org</u>
- Report even if you are not sure

- Is it SPAM?
- Can it be replicated?
- Can it be exploited and in what context?
- What's the severity of the vulnerability?

🖬 Common Vulnerability Scoring System Calculator

This page shows the components of a CVSS assessment and allows you to refine the resulting CVSS score with additional or different metric values. Please read the CVSS standards guide to fully understand how to assess vulnerabilities using CVSS and to interpret the resulting scores. The scores are computed in sequence such that the Base Score is used to calculate the Temporal Score and the Temporal Score is used to calculate the Environmental Score.



CVSS v3.1 Vector AV:N/AC:L/PR:L/UI:R/S:U/C:L/I:L/A:N

Base Score Metrics

Exploitability Metrics	Scope (S)*
Attack Vector (AV)*	Unchanged (S:U) Changed (S:C)
Network (AV:N) Adjacent Network (AV:A) Local (AV:L) Physical (AV:P)	Impact Metrics
Attack Complexity (AC)*	Confidentiality Impact (C)*
Low (AC:L) High (AC:H)	None (C:N) Low (C:L) High (C:H)
Privileges Required (PR)*	Integrity Impact (I)*
None (PR:N) Low (PR:L) High (PR:H)	None (I:N) Low (I:L) High (I:H)
User Interaction (UI)*	Availability Impact (A)*
None (UI:N) Required (UI:R)	None (A:N) Low (A:L) High (A:H)

* - All base metrics are required to generate a base score.

Impact level

- 0.1-3.9: Low impact
- 4.0-6.9: Medium impact
- 7.0-8.9: High impact
- 9.0-10: Critical impact

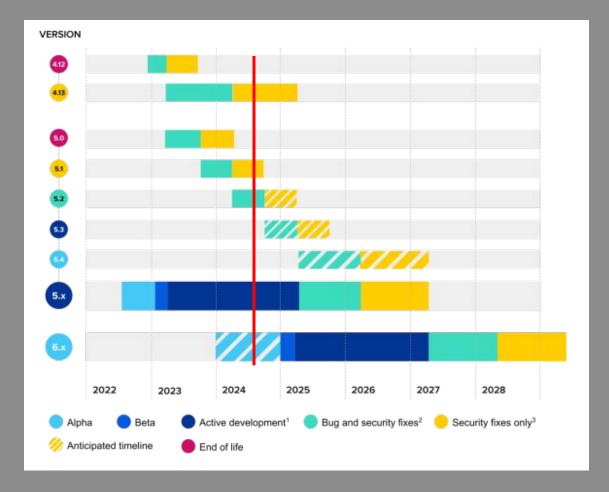
Patching the vulnerability

- Develop the fix
- Peer review
- Look for related issues
- Learn from your mistakes



• Be predictable

- Which version will be patched
- When will the patch be released
- Security patches are released
 - o April
 - June
 - October
 - January



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Releasing the security patches

- Write good communication
 - Common Vulnerability Scoring System (CVSS)
 - Common Vulnerabilities and Exposures (CVE)

Allow community to mitigate risk

- Review the score
- Review the affected component
- Manage your own risk

Putting it all in practice.



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- Manage the risk in your code
- Most vulnerabilities are simple mistakes
 - Forget to do a *CanView* check
 - API endpoint not checking the user is authenticated
 - Not escaping a query parameter

• Manage risks

- What's your OSS project used for?
- How is it put together?
- What are some of the risk that might affect my users?
- Balance risk with your commitment

- Vulnerability report
- Developing confidential fix
- CVE and CVSS
- Automatically notification of third parties

As an organisation using Silverstripe CMS

- Risk management
- Align your processes with Silverstripe's processes
- Adapt to your customer risk profiles

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Next steps.



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Silverstripe CMS's approach to secure product development



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Open Source

Keeping Silverstripe CMS users safe is one of our highest priorities as maintainers. In this blog post, we lift the curtain and explain how we approach product security and how we handle vulnerabilities once we discover them. We'll also give you some advice on how to harden your website to make it more secure.

Make a comment 4

Our approach to product cocurity

Join OWASP

- Open Worldwide
 Application Security
 Project
 - Non-profit,
 - Driven by volunteers
- Read the OWASP top-10



Certifications





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Thank you!

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